

# Prescription Drug Monitoring Program (PDMP)

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## LOUISIANA

*Information contained in this presentation is accurate as of September 2017*

# Meet the Speaker

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Julie W. Breithaupt PharmD, MBA  
President  
Louisiana Pharmacists Association

# What is a Prescription Drug Monitoring Program?

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- A PDMP/PMP is a ***statewide*** electronic database which collects designated data on specified substances dispensed to or for patients. The PDMP is housed by a state regulatory, administrative or law enforcement agency. The housing agency disseminates information from the database to individuals who are authorized under state law to receive the information for purposes identified by state law.

# State PDMP Overview

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- Act 676 of the 2006 LA Legislature authorized the LA Board of Pharmacy to develop, implement, and operate an electronic system *for the monitoring of controlled substances and other drugs of concern dispensed in the state or to an address within the state.*
- Goal – to improve the state’s ability to identify and inhibit the diversion of controlled substances and other drugs of concern in an efficient and cost-effective manner, a manner that shall not impede the appropriate utilization of these drugs for legitimate medical purposes.

# State PDMP Overview

The screenshot displays the Louisiana Board of Pharmacy website. The top navigation bar includes links for ABOUT US, COMPLAINTS, FORMS & APPLICATIONS, PUBLIC LIBRARY, NEWS, LAWS & RULES, and MEMBER LOGIN. A left sidebar menu lists various categories: FOR CONSUMERS, FOR PHARMACISTS, FOR PHARMACIES, FOR PHARMACY TECHNICIANS & TECHNICIAN CANDIDATES, FOR PHARMACY INTERNS, (CDS) CONTROLLED DANGEROUS SUBSTANCE LICENSES, (PMP) PRESCRIPTION MONITORING PROGRAM, and (DME) DURABLE MEDICAL EQUIPMENT PROVIDERS. The main content area is titled "Prescription Monitoring Program (PMP) Information" and contains the following text:

To manage the technical aspects of the program, the Board has partnered with Appriss, Inc. They receive the transaction reports from all the dispensers, house the data on servers owned by the Board, and host the web portal for authorized direct access users. Appriss has also authored technical assistance documents as provided below.

**Annual Program Reports:** [2016](#) [2015](#) [2014](#) [2013](#) [2012](#) [2011](#) [2010](#) [2009](#)

**Additional information about various aspects of the program is provided through the following links.**

[General Information](#) [Advisory Council](#)

**Information for Dispensers**

Effective June 2, 2016 the reporting of eligible prescription transactions (Schedules II through V and drugs of concern) to the Louisiana PMP database must be submitted to the **Appriss Clearinghouse**. This [Louisiana Data Submission Guide](#) explains the process of registering and transmitting the required data.

**Information for Direct & Indirect Access Users**

Prescribers and dispensers who wish to obtain authority to directly access PMP information must visit <https://louisiana.pmpaware.net/login> and select the **Create an Account** link to begin the process. When you finish the online registration process, the site will prompt you to complete a paper application form and mail it to our office. We can only process the original notarized document which must be accompanied by a copy of your driver's license or state-issued identification card. In the event we require any additional information, we will email you with instructions.

Once your application has been processed, you will receive an approval email. This email will come from **no-reply-pmpaware@globalnotifications.com**. Please adjust any email filters you may have to recognize that as a valid email address.

For your convenience, we have constructed a [Quick Reference Guide for Patient Data Search](#).

For more detailed assistance, please consult the [AWARxE User Support Manual](#).

At the bottom of the page, there is a search bar and a subscription form for email updates with fields for First Name, Last Name, and Email Address.

# Exceptions/Exclusions for Reporting

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- Veterinarians are excluded.
- The LA Board of Pharmacy may issue an exemption from the reporting requirements to a dispenser whose practice activities are inconsistent with the intent of the program. The Board will only consider requests from dispensers who do not dispense controlled substances or drugs of concern.

# Data Exchange Time Period

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- Data must be submitted no later than the next business day after the date of dispensing controlled substances and other drugs of concern (including mail order)
- Reporting must be submitted to the data collection vendor in approved formats and frequencies.
  - If no applicable substances are dispensed for the preceding reporting period, the pharmacy must file a zero report for that reporting period or be considered non-compliant.

# Approved Users

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- Prescribers and dispensers of controlled substances and drugs of concern, primarily to their own patients, with the exception of veterinarians.
- These include physicians, podiatrists, dentists, optometrists, APRNs, PAs, medical psychologists, and every licensed pharmacy.

# Mandates

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- It is the responsibility of the prescriber/dispenser to be aware of updates/amendments to the legislation as they are enacted and promulgated.
- June 2017 updates include
  - Requires the prescriber or delegate to access the PMP and review the patient's record prior to issuing the initial prescription for any opioid medication and, in the event the duration of therapy exceeds 90 days, then to access the PMP and review the patient's record every 90 days.
  - Continuing education requirements – a minimum of 3 hours relative to drug diversion training, best practice in prescribing of controlled substances, appropriate treatment of addiction, or any similar topic deemed appropriate by the licensing board.

# Limitations of Matching Data

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- There are clustering algorithms built into the system to assist with patient-matching which are implemented/used by the software vendor.
- Recommendations for best searches are made available on the website in a Quick Reference Guide.
- Recommendations are also available in the PMP account for registered users.

# Data Availability

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- The PMP database for LA is available at <https://louisiana.pmpaware.net>
- Authorized users may access only their patients' data
- Individual authorization of the patient is not required under HIPAA, 45CFR Sec 164.512(a)(d).
- Eligible prescription transactions (Schedules II through V and drugs of concern) are submitted to the Appriss Clearinghouse. Drugs of concern include butalbital-containing products that are not controlled. Ephedrine, pseudoephedrine, and phenylpropanolamine-containing products are considered LA Schedule V.

# Other State Databases

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- The Patient Request (patient search) allows for a search in LA as well as 16 other states: AL, AK, AR, CO, KS, MA, MI, MS, NV, ND, OK, PA, SC, SD, TN, and TX.
- If a registered user of the PMP Clearinghouse needs to submit data files to an additional state using PMP Aware, the user can submit the request through their account settings page.
- With recent legislative change facilitating the sharing of data with other states, we continue to identify new states with which we can share prescription data.

# Analytics

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- MME/Active MME is now available for the prescriber/pharmacist.
- The registered user may pull a patient's prescription history report w/name, DOB, timeframe
  - Timeframe defaults to most recent 12 months– can go back 5 years
- There is an add-on service for risk scores
  - NARX Care
- Preparing to “turn on” interoperability with the electronic health record system of a large health system.

# Trends and Use Patterns

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- The PMP monitors trends of users and use patterns. An annual report is produced which provides summary data for the operational aspects of the program – number of prescription transactions reported to the program database, number of prescribers and dispensers and their delegates registered to access the program data, the number of queries performed by those authorized prescribers, dispensers and delegates, as well as law enforcement agencies and regulatory agencies, and, finally, the average number of queries per day.

# State PDMP Moving Forward

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- With a recent legislative change facilitating the sharing of data with other states, we continue to identify new states with which we can share prescription data
  - 10-12 states in the next few months
- Prescriber report cards to be added

# QIN-QIO Involvement

- Why work with your QIN-QIO?
  - Access to data
  - Coordinated Efforts
    - QPP Quality Measures & Improvement Activities
      - Ex. Consultation of the PDMP (Activity ID: IA\_PSPA\_6)
  - Education and training
  - Process Improvement
- Additional QIN-QIO Information:  
[http://qioprogram.org/sites/default/files/resources/documents/QIN-QIO\\_Fact\\_Sheet\\_June2017\\_508.pdf](http://qioprogram.org/sites/default/files/resources/documents/QIN-QIO_Fact_Sheet_June2017_508.pdf)
- Quality Insights contact – Kym Herrin
  - [kherrin@eqhs.org](mailto:kherrin@eqhs.org)



# Thank you for watching!

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- For more information about Louisiana's Prescription Monitoring Program, please contact:
  - Joe Fontenot R.Ph.
    - Assistant Executive Director, Louisiana Board of Pharmacy
    - [jfontenot@pharmacy.la.gov](mailto:jfontenot@pharmacy.la.gov)
    - 225-922-0094
    - [www.pharmacy.la.gov](http://www.pharmacy.la.gov)